**Acceptance Testing**

**UAT Execution & Report Submission**

|  |  |
| --- | --- |
| Date | 09 November 2022 |
| Team ID | PNT2022TMID29836 |
| Project Name | Project -CUSTOMER CARE REGISTRY |
| Maximum Marks | 4 Marks |

# Purpose of Document

The purpose of this document is to briefly explain the test coverage and open issues of the

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Resolution** | **Severity 1** | **Severity 2** | **Severity 3** | **Severity 4** | **Subtotal** |
| By Design | 8 | 3 | 2 | 3 | 16 |
|  |  |  |  |  |  |
| Duplicate | 1 | 0 | 2 | 0 | 3 |
| External | 2 | 2 | 0 | 1 | 5 |
| Fixed | 8 | 2 | 3 | 15 | 28 |
| Not Reproduced | 0 | 0 | 1 | 0 | 1 |
| Skipped | 0 | 0 | 1 | 1 | 2 |
| Won't Fix | 0 | 4 | 2 | 1 | 7 |
| Totals | 19 | 11 | 11 | 21 | 62 |

[Customer Care Registry] project at the time of the release to User Acceptance Testing (UAT).

# Defect Analysis

This report shows the number of resolved or closed bugs at each severity level, and how they were resolved

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Section** | **Total Cases** | **Not Tested** | **Fail** | **Pass** |
| Print Engine | 7 | 0 | 0 | 7 |
| Client Application | 48 | 0 | 0 | 48 |
| Security | 2 | 0 | 0 | 2 |

# Test Case Analysis

This report shows the number of test cases that have passed, failed, and untested



|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Outsource Shipping | 2 | 0 | 0 | 2 |
| Exception Reporting | 7 | 0 | 0 | 7 |
| Final Report Output | 3 | 0 | 0 | 3 |
| Version Control | 2 | 0 | 0 | 2 |